

One Suggestion for Teaching Cross Cultural Communication Course : Experiential Learning Using An Activity Book, "Culture in Action"

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1. Goals of Cross Cultural Communication

1) To help students increase their *cultural awareness* (Yamagishi et al.; 1992).

- a) Self-awareness: to recognize how much culture influences your beliefs, values and assumptions.
- b) Ethnorelativism: to understand that other cultures are sometimes different or similar but neither inferior nor superior.
- c) Interest in other cultures: the emphasis should be put not only on one specific culture but on various other cultures too.
- d) Cultural sensitivity: to understand that negative emotions they have when encountering other cultures are inevitable and natural. ⇒ Experiential learning

2) To help students reach the "*acceptance*" stage (Bennett, 1986).

"In this stage, cultural difference is both

acknowledged and respected" (Bennett, 1993; p.47).

2. Overview of CCC

1) Caveats

- a) Including both cognitive and affective approaches are desirable in class.
- b) Although students are encouraged to use English, Japanese is also allowed in group discussions.

2) Targets

- a) Many students are culturally naïve and at one of any of the ethnocentric stages (Bennett, 1986).
- b) Many are likely to show interest in English-speaking cultures.
- c) Many believe they should gain knowledge about cultures.

3. Class Material of CCC

- 1) Cognitive (e.g., lecture) : lots of information and comfortable settings for learning
- 2) Affective (e.g., video) : to evoke emotional involvement

- 3) Experiential (e.g., simulation) : active participation, generalization, and application.

Learning is incomplete unless an experience is processed by cycling through stages (Kolb; 1984).

4. What's unique about an activity book, "Culture in Action"

(Abe, Nebashi, Sasaki, & Shaules, 1998)

- 1) Targeting Japanese students; concerned with mono-cultural class and students' English level.
- 2) Using inductive approach which will develop learner's creativity.
- 3) Interactive : facilitating students to actively interact with other students.
- 4) Increasing cultural awareness.

5. Class Sample

Topic: "Obvious culture" - cultural elements we can obviously notice

1. Activity (Experience) ⇒ 2. Small group discussion (Processing 1) ⇒ 3. Textbook reading (Reflection) ⇒ 4. Small group discussion (Processing 2) ⇒ 5. Class discussion (Generalization) ⇒ 6. Wrap-up ⇒ 7. Assignment, quiz, short report etc. (Application)

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